



Health Services

LOS ANGELES COUNTY

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January 6, 2015

TO: Each Supervisor

FROM:  Mitchell H. Katz, M.D.
Director



SUBJECT: **STEPS REQUIRED TO SUCCESSFULLY ADAPT THE
DEPARTMENT OF HEALTH SERVICES AND LOS
ANGELES COUNTY FOR THE AFFORDABLE CARE ACT**

As requested by the Board at the meeting of December 4, 2012, the following report is an update on various issues relating to the County's implementation of the Affordable Care Act (ACA). At its meeting on November 5, 2013, the Board instructed the Director of the Department of Health Services (DHS) to continue to report to the Board on a monthly basis on the implementation of the ACA. In order to provide more substantive updates, reports are being submitted on a quarterly basis.

UPDATE

As detailed in the attachment, DHS continues to make progress on key initiatives and operational changes that will prepare our health system to succeed under the ACA.

As always, I welcome your suggestions and feedback on the dashboard report, which we will continue to modify and improve in successive iterations. If you have any questions or need additional information, please contact me or Christina Ghaly, Deputy Director, Strategic Planning, at (213) 240-7787.

MHK:CRG:rm

Attachment

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors
Department of Public Social Services
Department of Public Health
Department of Mental Health

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*To ensure access to high-quality,
patient-centered, cost-effective
health care to Los Angeles County
residents through direct services at
DHS facilities and through
collaboration with community and
university partners.*

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Status Report on Implementation of the Affordable Care Act (ACA)

Mitchell H. Katz, MD

Director

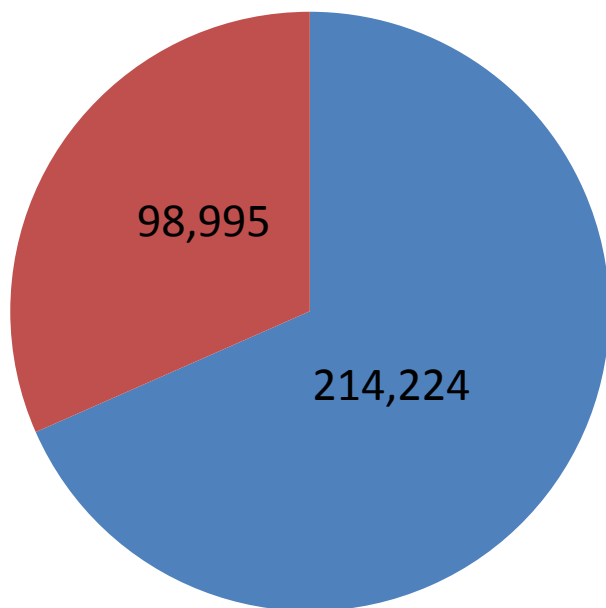
LOS ANGELES COUNTY

DEPARTMENT OF HEALTH SERVICES

JANUARY 2015 Update

DHS Medi-Cal Managed Care Enrollment

As of December 2014,
Total DHS Medi-Cal Managed Care
enrollment is 313,219



■ LA Care ■ Health Net

Lines of Business

- Medi-Cal Expansion (MCE): 71%
- Seniors and Persons with Disabilities (SPD): 7%
- Non-SPD and Non-MCE: 20%
- Cal Fresh (expedited enrollment): 2%

Gender breakdown

- Male: 54%
- Female: 46%

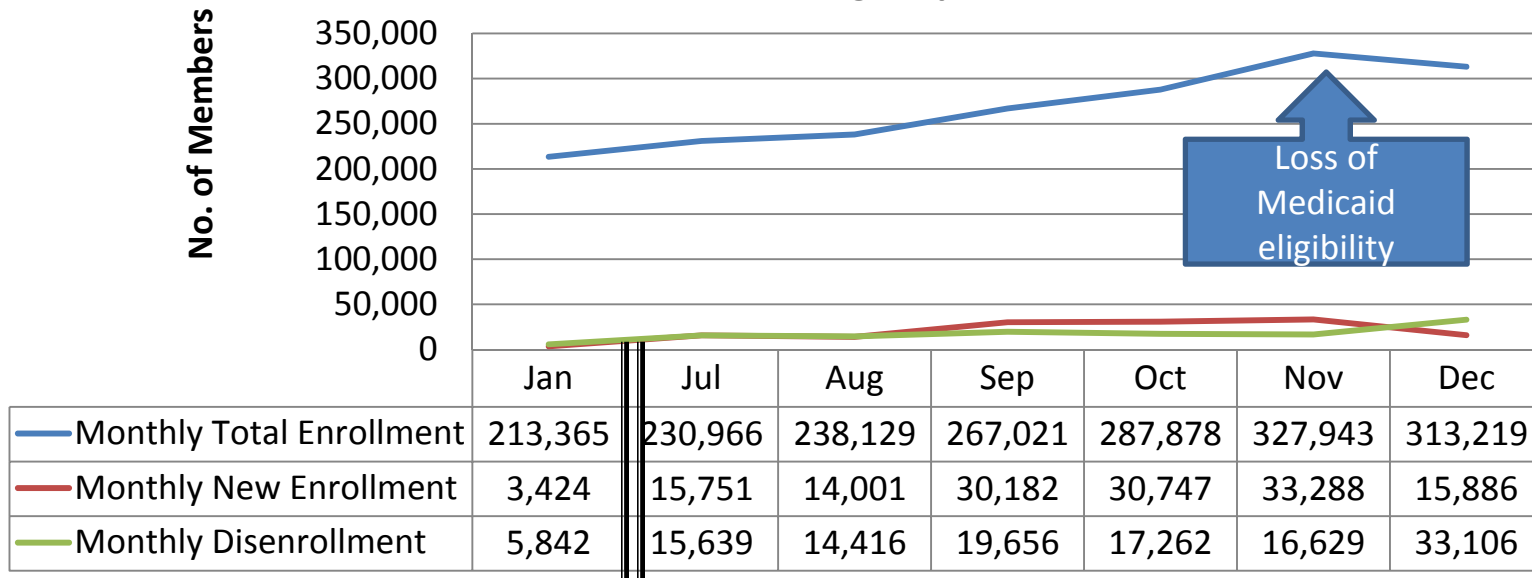
Age breakdown

- 0-18: 15%
- 19-64: 83%
- 65+: 2%

DHS Medi-Cal Managed Care Update

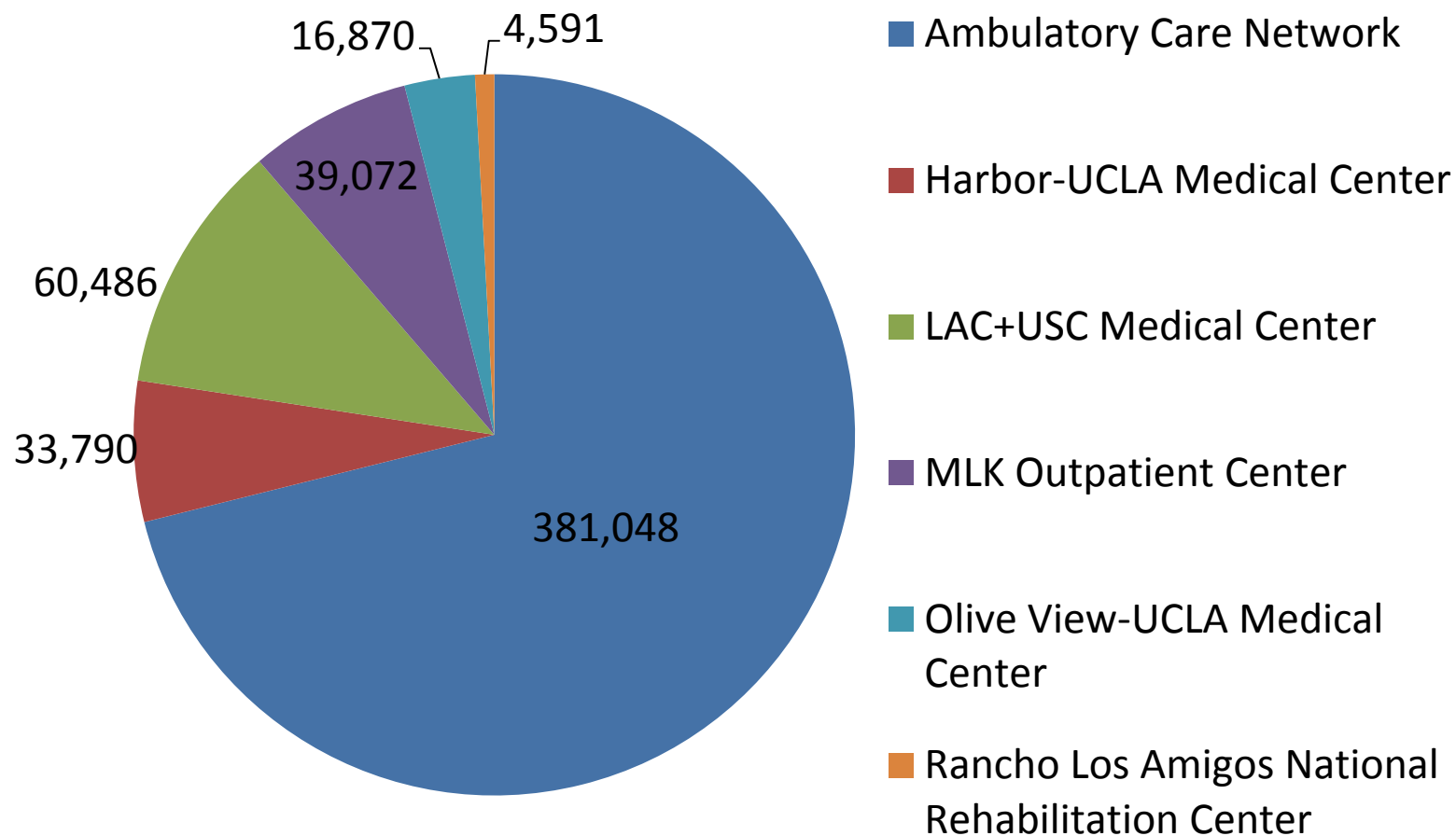
Enrollment and Disenrollment Trends

(Jan, Jul, Aug, Sep, Oct, Nov, Dec 2014)



- Overall in 2014, enrollments continue to outpace disenrollments
- Health plans continue to assign 75% of default Medi-Cal expansion new enrollees to DHS
- December data shows an increase in disenrollments due to the State disenrolling those who did not complete or qualify under redetermination process
- Distribution of new enrollment to DHS from LA Care:
 - 64% enrollees due to default assignment
 - 29% enrollees due to prior DHS affiliation or family link
 - 7% enrollees due to choice

DHS Empanelment by Facility



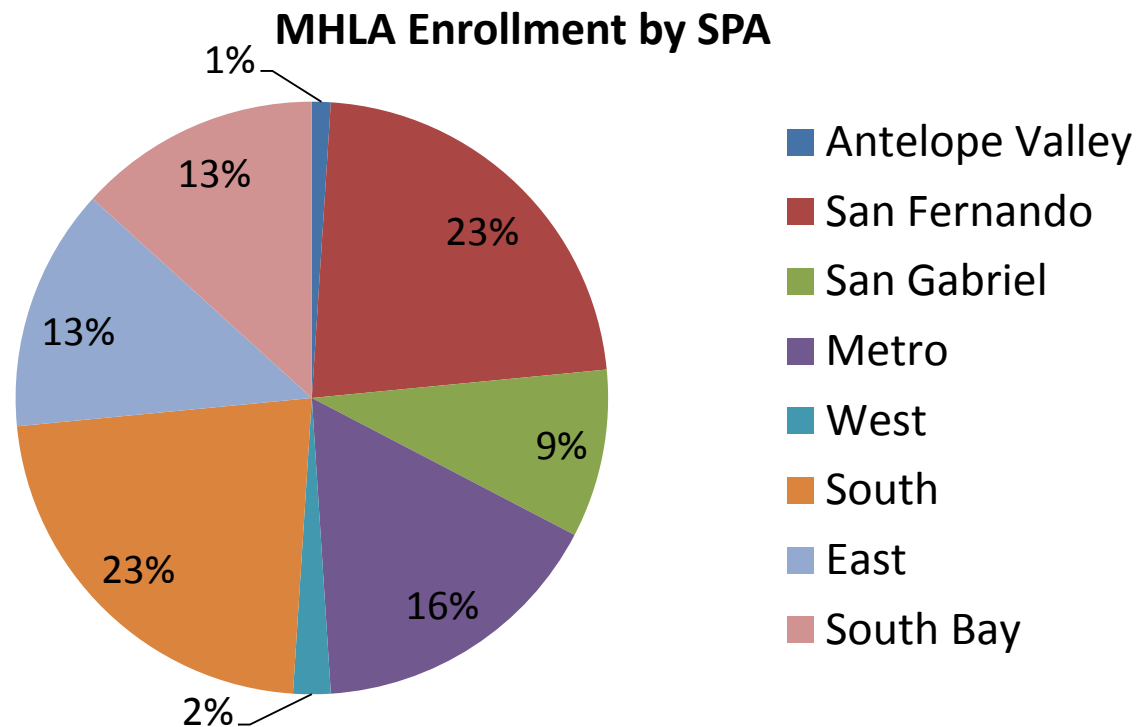
535,857 patients have been empaneled as of December 12, 2014



Update on My Health LA

The My Health LA program is a partnership with over 160 Community Partner clinic sites across LA County.

As of November 30, 2014, there were **54,857** enrolled in the program.



Demographic Data on MHLA Participants

(As of November 30, 2014)

Category	MHLA Participant Demographic Data
Age	6 – 18: 8% 19 – 24: 2% 25 – 44: 47% 45 – 54: 25% 55 – 64: 12% 65+: 6%
Gender	Female: 62% Male: 38%
Ethnicity/ Race	Hispanic: 94% Asian/Pacific Islander: 3% Declined to State: 1 % White: 1% Other: 1%
Income	Under 50% FPL: 33% 50% - 100% FPL: 44% 100% - 138% FPL: 23%

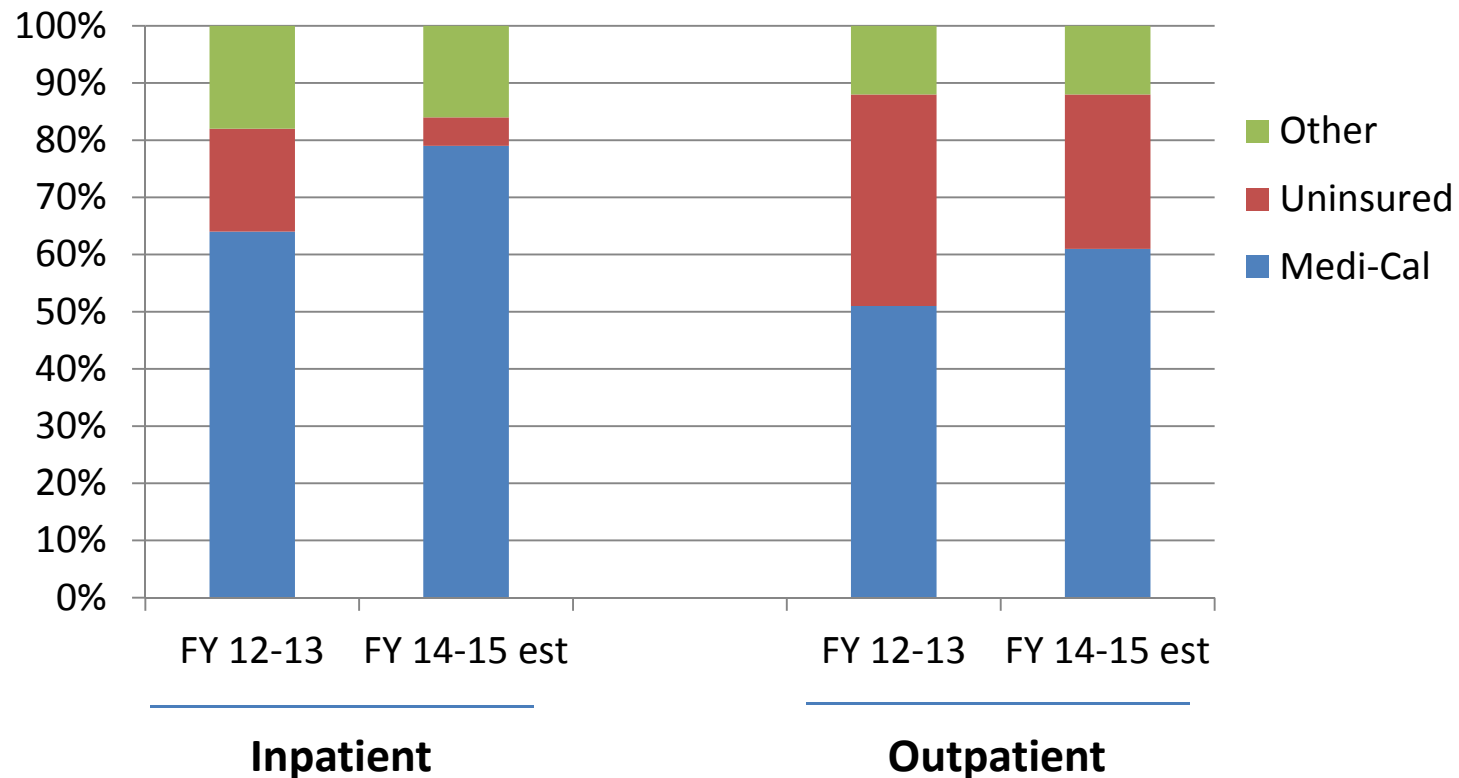
Covered CA and Medi-Cal Open Enrollment Data



	2014 Enrollment and Applications First 19 Days (Nov. 15-Dec. 3, 2014)	2013 Enrollment and Applications First Month (Oct. 1-31, 2013)
Plan Selections	48,952	30,830
Covered California Eligibility Determinations (without plan selections)	81,287	74,494
Medi-Cal Applications (approximately three-quarters of those who applied since Nov. 15 have been enrolled)	160,557	
Total	290,796	177,331

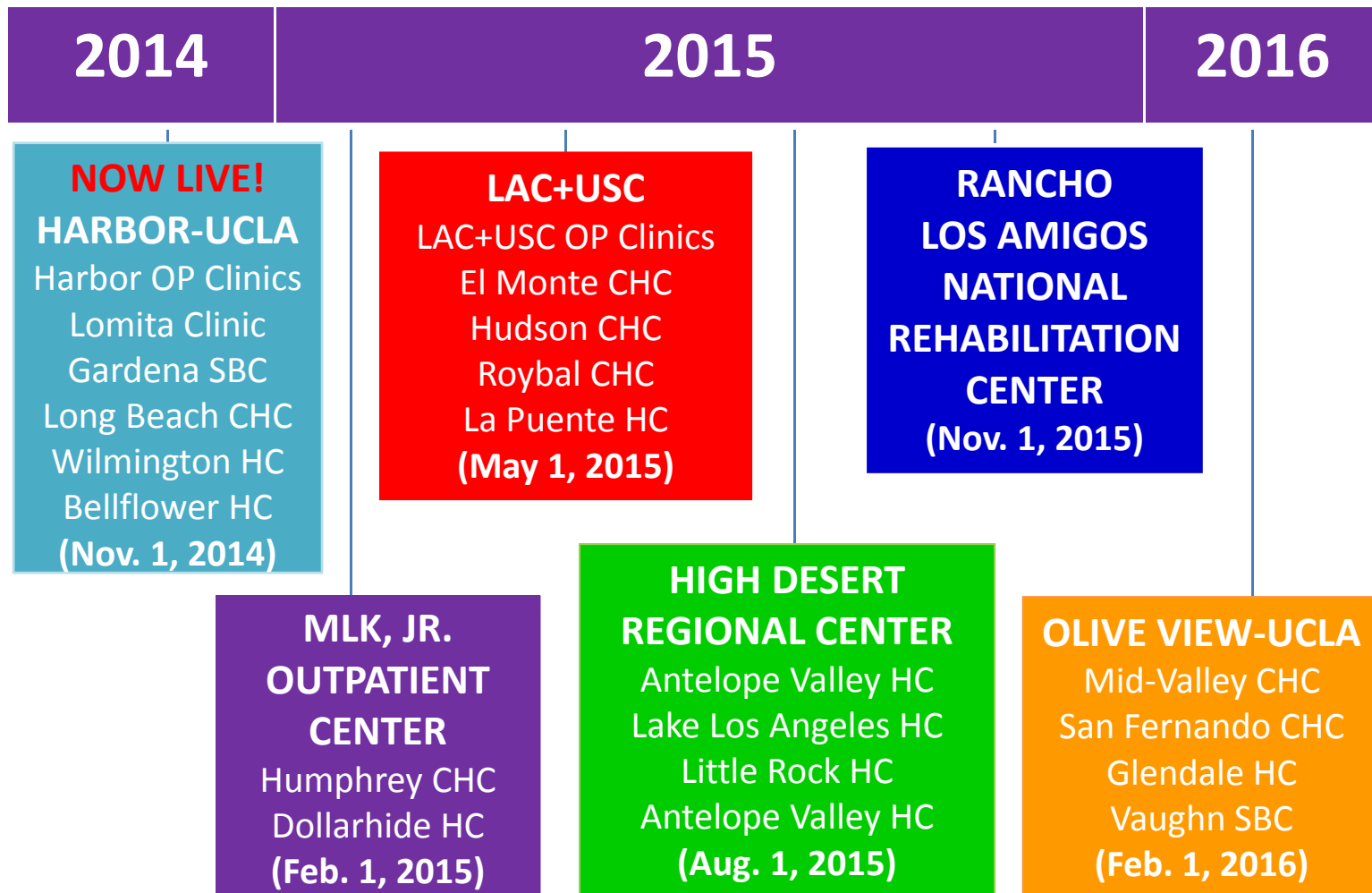
Source: Covered California press release dated 12/10/14

DHS Patient Payer Mix pre vs. post reform



DHS' patient payer mix has shifted toward Medicaid primarily due to the transition of patients from HWLA to Medicaid and implementation of Hospital Presumptive Eligibility

ORCHID Deployment Timeline



Update on ORCHID Launch Harbor-UCLA & Coastal Health Centers

On November 1, 2014 at approximately 1:30 a.m., ORCHID was switched on at Harbor-UCLA, Long Beach Comprehensive Health Center, Wilmington Health Center, Bellflower Health Center, Gardena and Lomita Clinics



- **Key Stats:**
 - 4,481 DHS staff have used ORCHID
 - 1,300 Average number of concurrent users each day
 - 509 Super Users are available to support staff across DHS
 - 15 Clinical systems replaced (ex: Affinity, Wellsoft, ORSOS)
- **One Unique Patient Identifier:** All patients within Harbor and the Coastal Health Centers have a single medical record number
- **Next Site:** The MLK Outpatient Center (and associated clinics) are scheduled to Go-Live on **February 1, 2015**

Nurse Staffing Plan Update

Classification	Percent of Second Quarter Hiring as of Dec. 1, 2014
Registered Nurse	100%
Licensed Vocational Nurse	93%
Certified Medical Assistant	85%
Nursing Assistant	60%
Unit Support Assistant	31%
Clerk	42%
Dental Assistant	50%

- To date, 65% of positions are filled in the second quarter of the NSP implementation
- Training for staff hired into specialty areas (OR,ER,ICU) are incorporated into each of the hospital's orientation program
- Training for HIM staff transferred to LAC+USC was completed in November; HIM staff being transferred to H-UCLA and OV-UCLA are currently in training

Update on eConsult

DHS has successfully implemented the eConsult tool at more than 2,700 submitting providers in over 210 clinic sites, including all DHS and Community Partner Network sites, such as the new My Health LA partner organizations

eConsult is also in use at the Department of Public Health clinics and the Sheriff's Department Medical Services Bureau clinics located in the County's Jail facilities

There are currently 35 specialty services available on eConsult – representing more than 90% of all outpatient specialty requests to DHS. The remaining specialties are expected to be onboard in the next few months

DHS has received more than 147,000 specialty requests via eConsult. The average number of eConsult specialty requests processed per month is between 9,000 and 10,000

The average response rate to new eConsult requests is less than 3 days

DHS Program Highlight: MAMA's Neighborhood



MAMA'S Neighborhood is the local name for the “Strong Start for Mothers and Newborns” initiative created by the U.S. Department of Health and Human Services

- **Funding:** The program received \$1.8 million in funding (4 year period)
- **Goal:** To reduce the rates of babies born before 39 weeks (pre-term) or born with low birth weight
- **Included Services:** Doctors, Midwives, Nutritionists, Health Educators, Care Coordinators, Mental Health Providers, and Community agencies with specialties in parenting, substance use, housing placement, food access, pregnancy and childbirth education
- **Locations:** Harbor-UCLA Medical Center, Hubert H. Humphrey Comprehensive Health Center, Martin Luther King, Jr. Outpatient Center, Wilmington Health Center, and LAC+USC Medical Center
- **Enrollment:** 657 moms to date

Housing for Health Updates

- In 2014, Housing for Health (HFH) reached its goal of placing 500 homeless patients in permanent supportive housing
- The Star Clinic, a DHS clinic specializing in primary care for homeless and formerly homeless patients, opened on November 3, 2014 and has enrolled 114 patients
- The South LA Recuperative Care program opened on September 30, 2014 and has served 43 homeless DHS patients
- In November 2014, HFH launched an initiative with the Probation Department to provide board and care housing for medically fragile homeless probationers
- Broadway Villas, a new housing development with 16 units for homeless DHS patients, opened December 2014 in South Los Angeles



Broadway Villas Apartments

Lots done, Lots more to do!

- Although many of DHS' initiatives for health reform are underway and proving successful...
- There are many more steps to take as we accelerate our transformation

